



For Immediate Release:

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**Pyramid Announces New Hours of Operation for all Shopping Malls
Effective Wednesday, March 18**

-- Reduction in hours allows businesses that are continuing to stay open to remain open, while addressing circumstances surrounding the coronavirus --

-- Guests are encouraged to contact stores ahead of time, as not all venues are continuing operations. --

Syracuse, NY – Given the currently evolving circumstances surrounding the coronavirus (COVID-19), combined with the restrictions and closures of restaurants, movie theatres, gyms, and more, Pyramid Management Group will be reducing its hours of operation effective March 18, 2020. The reduction in hours is also consistent with the needs of businesses across the Pyramid portfolio that are continuing to stay open.

Until further notice, the properties will only be open Monday thru Saturday, 11:00 a.m. – 7:00 p.m. and 11:00 a.m.- 5:00 p.m. on Sunday.

These changes impact the following Pyramid-owned and operated centers:

New York

- Aviation Mall — Queensbury, NY
- Champlain Centre — Champlain, NY
- Crossgates — Albany, NY
- Crossgates Commons — Albany, NY
- Destiny USA — Syracuse, NY
- Galleria at Crystal Run — Middletown, NY
- Palisades Center — West Nyack, NY
- Poughkeepsie Galleria — Poughkeepsie, NY
- Salmon Run Mall — Watertown, NY
- Sangertown Square — New Hartford, NY
- Walden Galleria — Buffalo, NY

Massachusetts

- Hampshire Mall — Hadley, MA
- Holyoke Mall — Holyoke, MA
- Kingston Collection — Kingston, MA

While efforts to contain COVID-19 continue to evolve, in addition to reducing hours of operation, Pyramid has taken proactive and voluntary steps to address the current situation:

Additional cleaning and sanitizing

Disinfecting surfaces is one key way to minimize the spread of viruses, according to the CDC. Our teams have added additional resources to clean and sanitize our centers and have implemented the use of CDC-recommended cleaning and disinfectant solutions.

Following CDC-recommended guidelines

Simple personal hygiene is essential to minimizing the spread of the COVID-19 virus. Pyramid is actively reminding and encouraging its employees, tenants and guests to follow CDC preventative measures as part of daily routines:

- ***Wash your hands***
- ***Cover your cough***
- ***Stay home if you're sick***

Providing visuals for general hygiene

Our employees and tenants are at the epicenter of everything we do—their health, safety and knowledge are absolutely critical. Here is how we are supporting them so they can better support you:

- We are creating visual reminders for following CDC-recommended guidelines for use with their teams

Pyramid reiterates its commitment to the health, safety and knowledge of its guests, tenants and employees. Guests are encouraged to monitor websites and social media for continued communication as the situation changes rapidly.

Learn more: <https://www.pyramidmg.com/a-note-from-pmg-about-covid-19/>

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About Pyramid Management Group, LLC

Pyramid Management Group is one of the largest, most innovative, privately-held real estate developers in the northeast. Headquartered in Syracuse, New York, Pyramid's portfolio of dynamic shopping, dining and entertainment destinations and expanding hospitality presence dominate the northeast with 16 properties located throughout New York and Massachusetts. For nearly 50 years, Pyramid has built its reputation on being first, fast, ahead of the curve and always what's next, leading the industry in combining the best elements of traditional retail with world-class dining and entertainment, all under one roof. For more information, visit www.pyramidmg.com.